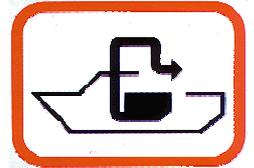




New York State Environmental Facilities Corporation (EFC)
Clean Vessel Assistance Program (CVAP)

BOATER SURVEY
2010



***** Nominate a Marina for a Pumpout Excellence Award! *****

The CVAP Pumpout Excellence Awards are given annually to a private marina and a municipal or non-profit marina for providing exceptional pumpout service to boaters. The award also recognizes commitment to CVAP principles and to protecting our waters from recreational boat sewage pollution.

Please provide EFC with the names and locations of two pumpout facilities where you received the best pumpout service during the past year. (Rank #1 as the best)

1. _____
2. _____

Please answer the following questions for the facility you rated #1: 1 = POOR and 5 = EXCELLENT.

- | | | | | | |
|--|---|---|---|---|---|
| 1. Cleanliness of the marina | 1 | 2 | 3 | 4 | 5 |
| 2. Availability of pumpout service | 1 | 2 | 3 | 4 | 5 |
| 3. Access to pumpout facility | 1 | 2 | 3 | 4 | 5 |
| 4. Staff availability/assistance | 1 | 2 | 3 | 4 | 5 |
| 5. Staff friendliness and helpfulness | 1 | 2 | 3 | 4 | 5 |
| 6. What is the primary reason you ranked this location #1? | | | | | |

Please provide some information about your boating/pumpout experience:

7. Does the boat you use have an on-board toilet?

<input type="checkbox"/> No	<input type="checkbox"/> A portable toilet	<input type="checkbox"/> A Type I or II MSD (Treatment System)	<input type="checkbox"/> A Type III MSD (Holding Tank)
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8. If you have an on-board toilet, what is your average cost per pumpout?

<input type="checkbox"/> Free	<input type="checkbox"/> \$5 or less	<input type="checkbox"/> \$5 - \$10	<input type="checkbox"/> \$10 - \$20	<input type="checkbox"/> over \$20
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9. Where in NYS does your boating activity occur? (Choose as many as apply)

<input type="checkbox"/> Marine District (Long Island/NYC)	<input type="checkbox"/> Hudson River	<input type="checkbox"/> Great Lakes /St. Lawrence
<input type="checkbox"/> NYS Canals (including Finger Lakes and Lake Champlain)	<input type="checkbox"/> Large Isolated Lakes	

(See other side)

 **COMMENTS or SUGGESTIONS on how pumpout service in NYS could better meet your needs may be included on this survey or emailed to CVAP@nysefc.org.**

THANK YOU FOR PARTICIPATING! (See

The CVAP is a federally funded program that provides grants to marinas for the installation, upgrade and upkeep of pumpout facilities. The program is administered by New York State Environmental Facilities Corporation. CVAP also provides information and education on the use, benefits and availability of pumpouts for recreational boaters. For more information on pumpouts, including locations, marina details, and how to use a pumpout, visit: www.nysefc.org/CVAP



Look for the orange flag and the national pumpout symbol to locate a pumpout near you!

Return Survey To:

By Mail	New York State Environmental Facilities Corp. Clean Vessel Assistance Program 625 Broadway Albany, NY 12207-2997
By E-Mail	CVAP@nysefc.org
By Fax	1-518-486-9248